



Friends and Family test update

This new 'test' has now been up and running for a couple of months. All GP practices are required to ask the question:

'How likely are you to recommend our service to friends and family if they needed similar care or treatment'.

Patients are then asked to tick their response and are given the opportunity to leave a comment. The surgery is monitored every month on the responses it receives.

Please try to fill in one of these forms, which are available from reception, each time you attend the surgery. If more convenient you can also fill in the form on line through the surgery website



PPG News

The PPG will be holding an AGM on Wednesday 22nd April - location still to be confirmed—to which all patients are invited to attend. Look out for the posters in the surgery

If you are not a member of the group, why don't you sign up as a virtual member and you will receive all their news by e mail. It will give you an opportunity to feed your comments and thoughts into the group without having to attend meetings. Forms available for sign up at reception or just go to the surgery website

Received a letter from the surgery?

The surgery is currently sending out lots of letters to patients that are due for yearly checks. These checks are very important to ensure you are being monitored correctly and are on the correct medication.

PLEASE DO NOT IGNORE THESE LETTERS

REMEMBER TO MAKE AN APPOINTMENT IF THE LETTER ASKS YOU TO

New Computer system is on its way

Over the next couple of months the surgery will be moving towards changing to a new clinical computer system.

This is a huge undertaking and requires retraining of all the staff .

It is hoped that all this effort will mean we end up with a more up to date system that is a lot quicker. It also means we will be able to offer on line appointment booking and eventually the ability for patients to view their records on line.

